



Hualapai River Runners Tour Policies

Reservation Policies:

Payment in full is required at the time of booking to secure spaces on the 1-day or 2-day river trip.

Participant Responsibility:

Participants must realize there are certain risks involved with any outdoor activity such as whitewater rafting in a desert environment. These risks include but are not limited to loss of personal property, bodily injury and death. You will be required to sign an assumption of risk form and liability release before you embark on your trip. It is the responsibility of the person reserving or organizing a group to make sure that everyone is given a copy of all information provided by Hwal Bay Ba:J Enterprises DBA Grand Canyon Resort Corporation, Hualapai River Runners. This includes but not limited to trip information, cancellation policy, liability information and physical requirements for participation on your selected trip.

Hwal Bay Ba:J Enterprises DBA Grand Canyon Report Corporation, Hualapai River Runners reserves the right to refuse service to any participant or group which arrives for a trip improperly prepared, physically unfit, under the influence of drugs or alcohol, without required experience (where applicable), or for any reason that poses a threat to the safety or wellbeing of our staff and other guests. In such cases no refunds or credits will be given.

Standard Cancellation Policy:

Cancellations received 30 days or more prior to the original trip date will forfeit \$50 per person and the remainder of the total amount paid will be refunded. Cancellations received within 29 to 1 day prior to the trip date and/or no shows will forfeit the total amount paid.

Date Changes:

After reserving the trip, rafters may change their trip date one time by paying an additional \$25 per person date change fee up to 2 days prior to the trip date. Date change requests received within 2 days of the trip date will be treated as cancellations and will forfeit the total amount paid.

Name Changes:

Name changes are permitted without penalty up to two days prior to the trip date upon receipt of written request containing the following information for the new trip participants:

- Full Name
- Phone Number
- Email Address
- Birthdates
- Weights
- Heights
- Dietary Restrictions
- Pertinent Medical Conditions

Outfitter Cancellation:

HRR reserves the right to cancel any portion of their expedition package due to forces of nature beyond their control, medical necessities, and/or other unforeseeable circumstances that may affect the safety of trip participants. Upon cancellation of the rafting expedition, all trip participants will be given the option of receiving a full refund or rescheduling their rafting expedition to the next available date.